

Bio - Marilynn E. James

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Professional Qualifications:

- ❖ Master of Science in Nursing – University of Illinois at Chicago - Chicago, Illinois
- ❖ Bachelor of Science in Nursing – Loyola University of Chicago - Chicago, Illinois
- ❖ Bachelor of Arts – Loyola University of Chicago - Chicago, Illinois

Marilynn is a dedicated nursing professional with over 40 years' experience working effectively as a Registered Nurse, Occupational Health Nurse and Nurse Manager across multiple industries.

Marilynn blazed the trail in her nursing career. While managing patient care was a primary responsibility, she often wore many hats that developed her strong leadership skills, giving her the opportunity to both mentor and manage telephonic and field nurse case managers as well as other support staff.

Marilynn spent a great deal of time collaborating with doctors on patient care advocacy; tasked with the evaluation and implementation of health care plans for patients or injured workers while managing treatment costs; reviewing case progress and determining case closure in a timely, effective, and efficient manner.

Marilynn is very skilled and knowledgeable in nursing. She is also very compassionate, an excellent listener, has excellent communication skills; she is very personable and social, with a sense of humor.

Marilynn has mentored and served as an *Adjunct Faculty Member* to University of Illinois, Aurora University, St. Xavier and Triton College prepping both Undergraduate and Graduate Nursing Students with practicums and field experience.

Other Areas of Expertise:

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| <ul style="list-style-type: none">▪ Case Management/Administration▪ Negotiations▪ Problem Solving & Conflict Resolution▪ Project Management▪ Resource Management | <ul style="list-style-type: none">▪ Effective Verbal & Written Communication▪ Ability to provide engaging training▪ Research for medical conditions and insurance matters▪ <i>Fluent in Spanish</i> |
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Certificates & Awards:

- Mid-Management Certificate Program - Loyola University of Chicago - Chicago, Illinois
- Marilynn was the recipient of the prestigious President's Award @ Liberty Mutual Insurance for Innovative Customer Problem-Solving. Marilynn was 1 of 42 out of 11,000 divisional employees.
- Marilynn has also received multiple, national awards for her contributions in Wellness.
- Marilynn is a Retired - Certified Case Manager, (CCM)

In 2009, **Marilynn** authored her first book "***Fully Persuaded Faith***". Marilynn was inspired to write her book after repeatedly witnessing the miracles and manifestations of God in her life, her family's and friends' lives.

Marilynn is an avid reader and enjoys traveling with her husband, Darnell of 34 years. They raised a son and daughter and enjoy spending time with their grandchild.

Marilynn currently mentors youth and young adults. She is looking forward to expanding in the Coaching arena to help young people develop life skills and learn how to manage some of the stresses that come along the way. She plans further writing projects. Marilynn enjoys teaching and has taught Introductory and Intermediate Spanish.

